



**THE KANSAS HEALTH CARE  
ASSOCIATION AND  
KANSAS CENTER FOR  
ASSISTED LIVING**

**73RD ANNUAL CONVENTION AND  
TRADE SHOW**

**GAME ON!**

**IS YOUR PLAY  
BOOK UP TO DATE?**

**SEPTEMBER 27-29, 2023  
KANSAS STAR EVENT CENTER  
777 KANSAS STAR DR  
MULVANE KS 67110**

# Platinum Sponsor



Long-term care

## Let us help you do more with less

Our tailored mix of products, services and technology equip you to take on clinical and financial challenges for the long term.



### Improve care quality

We enable you to deliver improved clinical outcomes, effective transitions of care and reduce readmissions.



### Reduce supply spend

We help you lower costs, control purchasing through formulary standardization, and minimize money held up in inventory.



### Work more efficiently

We help you minimize the time staff spend on non-caregiving tasks to free up time to focus on residents.



### Be the preferred choice

We help you extend your reach and deepen trust between your organization and your residents and families.

1 © 2021 Medline Industries, LP



## OUR APPROACH

We free up the resources you need to deliver your best care

Together, we tackle your top priorities, helping you achieve your long-term goals.

**Alan Denno**  
Sales Rep Post Acute  
Care

Post Acute Sales  
Medline Industries, LP  
[www.medline.com](http://www.medline.com)

O: 316-209-1018

[adenno@medline.com](mailto:adenno@medline.com)

# **GAME ON!**

**IS YOUR PLAY BOOK UP TO DATE?**

## **TABLE OF CONTENTS**

<b>Convention Safety Protocol</b>	<b>5</b>
<b>Education at a Glance</b>	<b>6-8</b>
<b>CE Information</b>	<b>9</b>
<b>Education Offerings</b>	<b>11-21</b>
<b>Annual Business Meeting</b>	<b>25</b>
<b>Registration Information</b>	<b>27</b>
<b>Thank Our Sponsors</b>	<b>31</b>
<b>Resources</b>	<b>33</b>
<b>KHCA Board</b>	<b>34</b>
<b>KCAL Board</b>	<b>35</b>
<b>KHCA/KCAL Staff</b>	<b>36</b>



# WELCOME TO THE 2023 KHCA/KCAL 73RD ANNUAL CONVENTION AND TRADESHOW!

Greetings and welcome to the 2023 KHCA/KCAL 73rd Annual Convention and Trade Show! We are so happy to be back at the Kansas Star Event Center in Mulvane, KS for the 3rd year. Last year's convention was a great success and we know this year the education team will hit it out of the park again! They have arranged a wonderful line-up of speakers for you to learn from and a great variety of vendors for you to draft on to your team. Most importantly, we are excited to see and connect with each member of your team.

This year's theme is **"Game On! Is Your Playbook Up To Date?"** We are really excited about this theme and what our speakers have to share from their playbooks. So put me in coach, it's Game On!



Linda MowBray,  
President/CEO



Follow us!





## 2023 CONVENTION SAFETY PROTOCOL AND CANCELLATION POLICY

KHCA/KCAL would like to welcome you to the 2023 GAME ON! Is Your Play Book Up To Date? Convention and Trade Show. We are looking forward to having you with us. We are excited to see those who can join us in person and look forward to visiting and networking.

Visitors and attendees at in-person training and/or meetings should acknowledge that there is a risk of contracting COVID-19 infection and that KHCA/KCAL cannot prevent and is not responsible for such risk of infection to any person who chooses to attend in-person training and/or meetings. KHCA/KCAL requests that anyone who is experiencing COVID-19 symptoms or has been exposed to a COVID-positive individual to stay home to avoid the risk of infection together.

**CANCELLATION POLICY:** When written noticed is received at least 5 days prior to the event a refund will be given minus an administrative fee of 25% unless otherwise noted. Attendee substitutions are permitted.

**You will receive a FREE Convention t-shirt if you register by September 5th, so register early!  
Sponsored by Kansas Mobile Solutions.**





# GAME ON!

## WEDNESDAY

### 09/27/23



#### 1:30-5:00 PM

Vendor Move In and preparation for the Game On! Decorating contest

#### 1:00-2:00 PM

Pre-Conference Participant Registration & Silent Auction Bidding

#### 2:00 - 5:00 PM

Pre-Conference Session

**Developing Confident Senior Care Managers (3.5 CE ADM) - ADM, AL, HP, SNF, ADM, OPR, Nurse, SW**

Lou Ann Brubaker

**Studio ABC**

#### 6:00 - 8:00 PM

Welcome to Convention Reception with Drinks & Heavy Hors d'oeuvres with Special Guest KC Wolf Sponsored by: *Frontline Management*



**Mezzanine**

Reception Sponsored by: *United Healthcare*



**Key to Acronyms**

ADM - Administrator

AL - Assisted Living

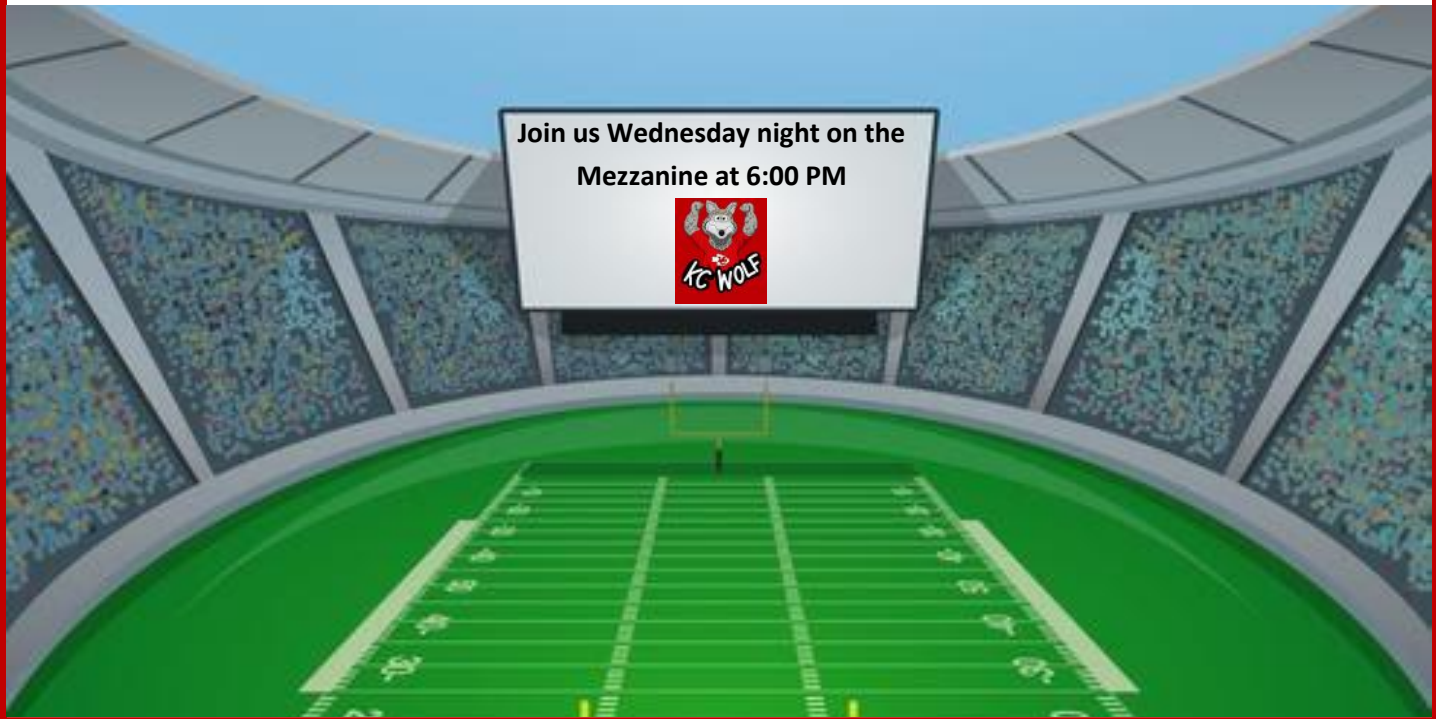
HP - Home Plus

OPR - Operator

SNF - Skilled Nursing Facility

SW - Social Worker

**Represent your favorite sports team and wear something of theirs!**





# GAME ON!

## THURSDAY

### 09/28/23



#### **8:15 - 9:00 AM**

Participant Registration

#### **9:15-10:15**

Vendor Education—Leveraging Your Trade Show Investment with Lou Ann Brubaker

#### **9:00-9:30**

Convention Kick Off with Linda MowBray, KHCA President & CEO and Della Ribordy, KHCA Board Chair

#### **9:30-10:30**

OPENING KEYNOTE: Dan Meers, KC Wolf (2.0 ADM) - (For All Participants)  
Kansas Star Arena

Sponsored by: HMG Healthcare



#### **10:30 AM - 1:15 PM**

Trade Show (For All Participants)

Lunch on the trade show floor Sponsored by: Recover-Care



#### **1:30 - 2:45 PM—Concurrent Sessions**

**Child Care in LTC Communities: Teaming up for Success (1.5 RC) - AL, HP, ADM, OPR, SNF**  
Melissa Schoenberger, KDHE, Clint Arndt and Ashley McIlvain, Sunflower Care Homes

Studio AB

**Differentiating Dementias (1.5 ADM) - AL, HP, SNF, OPR, ADM, Nurse, SW**

Amy Siple

Studio C

**Managing Change in Senior Care (1.5 ADM) - SNF, ADM, Nurse, OPR, SW, Dietary**

Lou Ann Brubaker

Studio DE

Open Office Hours with KHCA Clinical Consultant Linda Farrar in the Kansas Boardroom

Full session descriptions can be found on pages 11-21

#### **3:00 - 4:15 PM—Concurrent Sessions**

**Admission, Transfers & Discharge in the State Licensed Only Setting (1.5 RC) - AL, HP, OPR, Nurse, SW**

Joan Hudson

Studio AB

**5 Proactive and Reactive Interventions to Better Connect Through Behavioral Expressions (1.5 ADM) - AL, HP, OPR SNF, ADM, Nurse, SW, Dietary**

Brenda Guring

Studio C

**Achieving Great Customer Service in Care (1.5 ADM) - AL, HP, SNF, ADM, OPR, Nurse, SW**

Lou Ann Brubaker

Studio DE

**AIT Preceptor Meeting (1.5 RC) - SNF, ADM**

Steve Hatlestad

Star Boardroom (limited seating)

Open Office Hours with KHCA Clinical Consultant Linda Farrar in the Kansas Boardroom

#### **4:30 - 5:15 PM**

KCAL Annual Meeting and KCAL Board Elections (1.0 ADM) - All Assisted Living

Studio AB



# GAME ON!

## FRIDAY

### 09/29/23



#### 9:00 - 9:50 AM— Concurrent Sessions

**Data and the Connection to Improving Outcomes, Systems, and Processes for Assisted Living (1.0 ADM) - AL, HP, OPR, Nurse**

Pam Truscott

**Studio AB**

**Ethics: Truth, Transparency and Trust (1.0 RC) - AL, HP, SNF, ADM, Nurse, SW, OPR**

Christine Jordan

**Studio C**

**Medicaid Reimbursement Transition to PDPM, Effective July 1, 2024 (1.0 RC) - SNF, ADM, OPR, Nurse, SW**

Dave Halferty

**Studio DE**

**Open Office Hours with KHCA Clinical Consultant Linda Farrar in in the Kansas Boardroom**

#### 10:00-11:00

**KHCA/KCAL Annual Meeting (1.0 ADM)**

**Kansas Star Arena**

**Join Us on Friday @ 1:30–3:00 for the Staff Awards Program and Stories of Care**

*We will be honoring this year's outstanding staff!*

**Wear your convention t-shirt today!**

#### 11:15 - 12:30 PM—Concurrent Sessions

**AL Regulatory Networking (1.5 ADM) - AL, HP, OPR and staff in these settings**

Joan Hudson, KCAL Consultant

**Studio AB**

**SNF Networking Session (1.5 ADM) - SNF and all staff in SNF settings**

Linda Farrar and Cynthia Pendleton Sponsored by: *Husch Blackwell*



**Studio DE**

#### AFTERNOON SESSION (Kansas Star Arena) (3.0 ADM) - All participants

**12:30 – 1:30 PM—Lunch Service & Networking**

**1:30 – 3:00 PM—Staff Awards Program and Stories of Care Sponsored by: *Medicalodges, Inc.***



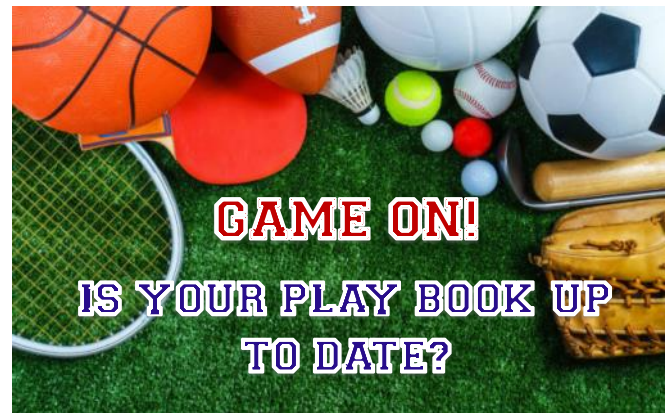
**This presentation will be immediately followed by drawings and giveaways!**

**\*\*MUST BE PRESENT TO WIN. VENDORS ARE NOT ELIGIBLE TO WIN PRIZES\*\***

**Sponsored by McCrite Plaza and Delaware Highlands Assisted Living**







If you wish to receive CE hours for classes, remember you **MUST** scan the QR Code provided during each class session. This must be completed before the end of convention.

A total of **16.5 hours of CEs** are available if you attend the entire convention, which includes the Pre-Conference session.

**Administrators & Operators**, you receive an additional **5** elective hours for attending a statewide professional convention.

**Administrators-** This course offering is approved for 21.5 continuing education clock hours for Kansas licensed adult care home administrators by the Kansas Department of Aging and Disability Services. KDADS Health Occupations Credentialing approved sponsorship number: LTS-A0001. *(If attending all possible classes, a total of 21.5 hours may be earned.)*

**Operators-** This course offering is approved for 21.5 continuing education credit hours for operators by the Kansas Department of Aging and Disability Services. Up to 7.0 hours Resident Care, up to 14.5 in ADM, and 5 in Elective. KDADS Health Occupations Credentialing approved sponsorship number: LTS-A0001. *(If attending all classes a total of 21.5 hours may be earned.)*

**Nurses-** The Kansas Health Care Association is approved as a provider of continuing nursing education by the Kansas State Board of Nursing. This offering is approved for 16.5 contact hours applicable for RN and LPN relicensure. (KSBN LT0030-0338)

**Social Workers-** This course is approved for 16.5 hours of continuing education hours for Kansas licensed Social Workers by the Kansas Behavioral Sciences Regulatory Board. Approval number: 17-006.

**Dietary-** This course is approved for 16.5 hours of continuing education hours for Kansas licensed dietitians by the Kansas Department of Aging and Disability Services HOC credentialing. Sponsorship number: LTS-D0002. CDM's must seek approval through their certification board.

**Others-** KHCA provides continuing education for many healthcare professionals. Check with your licensing board for approval.

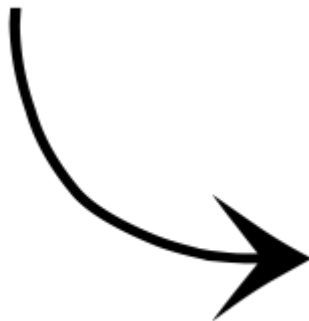


Attendance verifications will be done via QR code readers

Please only use this code when you attend sessions in person

Scanning a QR code using your device is straightforward: Open the QR reader application or the camera on your smartphone. ... The data will be instantly shown on your browser by clicking it. You'll find test QR codes at the registration table. Education committee members will be available to help you. If your camera will not open QR codes please download a QR code reader from the App Store or Google Play store before heading to Convention.

**TEST TO SEE IF YOUR QR CODE  
READER WORKS**



Scan this QR Code to test!





**Wednesday,  
September 27, 2023  
2:00-5:00 P.M.  
Studio ABC**



**Developing Confident Senior Care Managers  
Presented by Lou Ann Brubaker  
3.5 ADM (AL, HP, SNF, ADM, OPR, Nurse, SW, Dietary)**

**Developing Confident Senior Care Managers**—Ensuring that supervisors have the skills to lead is vital to a senior care community's success. Often, though, great staff get promoted because they were good at something else. With often little preparation, a great team member becomes a frustrated new supervisor—struggling unnecessarily in that role. Ill-prepared managers also increase staff turnover risk.

This curriculum targets managers' confidence AND competence, teaching the hard and soft skills needed to succeed in leading others.

Following this program, participants will be able to:  
coach for performance using meaningful feedback

- address staff attitude problems
- write clear and measurable performance expectations
- delegate AND hold staff accountable
- use progressive discipline (to save, not terminate)
- manage staff conflict
- evaluate staff performance

Lou Ann Brubaker is a highly accomplished Senior Health Care Consultant, Entrepreneur, and Educator with more than 36 years of success within the post-acute care marketplace. Leveraging extensive experience working with individuals from the C-suite to the front line, Lou Ann is a valuable asset to senior care provider organizations in market strategy, leadership development, occupancy growth, customer service, and board governance. She works with senior care providers throughout the US. Lou Ann is the President and Founder of Brubaker Consulting.

She has a remarkably diverse background. Her earliest work included administration of a senior citizen utility assistance program, as well as writing governmental policy. She transitioned an in-house advertising agency of a leading senior care medication distribution systems company to a revenue-generating division, while also directing the company's sales efforts.

Just prior to founding her own company, Lou Ann directed the North American promotions for STN International, which grew in 3 years to become the world's largest provider of online medical, scientific, technical, and patent information.

Lou Ann holds a B.S. in Public Policy from Kent State University.

She is Past Chair and Past Director of the Board of Trustees for the Beacon Institute, the educational affiliate of the Lifespan Network, Maryland's largest senior care organization. She also served as a nationally elected Director of the Business & Professional Women's Foundation, Washington, DC.

This is a separate ticket event which provides 3.5 CE's in the core area of **Administration**

**Members \$99 / Non-Members \$129**

*(Prior to Sept 13)*

**Members \$129 / Non-Members \$159**

*(After Sept 13)*



**Thursday,  
September 28, 2023  
9:30-10:30 A.M.  
Kansas Star Arena**



**Convention Kick Off and Opening Keynote  
Dan Meers, Kansas City Chiefs Wolf  
2.0 ADM (for all participants)**

### **COURAGEOUS LEADERSHIP – LIVING A LIFE OF INFLUENCE**

On November 23, 2013, Dan Meers came within inches of losing his life while practicing a bungee jump and zip line stunt at Arrowhead Stadium... home of the Kansas City Chiefs. What Dan anticipated being the thrill of a lifetime ended up being the spill of a lifetime. The stunt went terribly wrong and Dan plummeted 75 feet before crashing into the stadium seats. Miraculously Dan survived. He spent 9 days in the hospital and got some really big scars. Dan smiles when he says, "Scars are just Tattoos that come with a Cool Story". During this powerful presentation Dan shares his incredible story and the important lessons that he learned during his long road to recovery about leadership and about life.

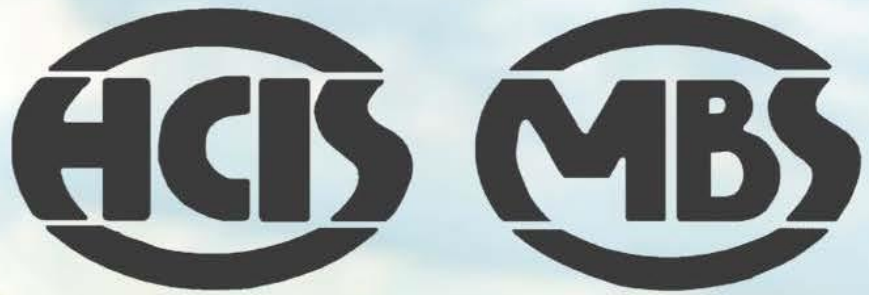
**Sponsored By:**



**Trade Show and Headshot  
Lounge- 10:30-1:15 PM  
Kansas Star Arena  
Lunch on the tradeshow floor.  
Lunch Sponsored by:**



*Platinum Sponsor*



## HEALTH CARE INFORMATION SYSTEMS

the most comprehensive cost-containment purchasing program  
for senior living providers

## MEDI-BILL SYSTEMS

a proven means to maximize Medicare Part A and Medicare Part B income

*Contact us today to learn how you can connect  
with suppliers like these:*



helping you provide quality care with cost-containing and revenue-enhancing programs

## HEALTH CARE INFORMATION SYSTEMS / MEDI-BILL SYSTEMS


450 Regency Parkway, Suite 100, Omaha NE 68114




800-888-1450

hcis-mbs.com




**THURSDAY,  
SEPTEMBER 28, 2023  
1:30-2:45 P.M.**




**Child Care in LTC Communities: Teaming up for Success (1.5 RC)**  
*Melissa Schoenberger, KDHE, Clint Arndt and Ashley McIlvain, Sunflower Care Homes*  
**AL, HP, ADM, OPR, SNF (Studio AB)**

In this session, Melissa Schoenberger from the KDHE Bureau of Family Health and Child Care Licensing Program will discuss the opportunities that LTC communities have to create child care programs in their communities for a win/win for residents and staff. Melissa along with others from KDHE will walk you through the process and requirements of gaining this additional license. Clint Arndt, Owner and Ashley McIlvain, Director of Childcare services from Sunflower Care Homes in Emporia will talk about the process they went through to open the child care program within their Home Plus and how their “outside of the box” thinking is helping their staff recruitment and retention efforts in addition to the positive effect it’s having on resident quality of life.




**Differentiating Dementias (1.5 ADM)**  
*Amy Siple*  
**AL, HP, SNF, OPR, ADM, OPR, Nurse, SW (Studio C)**

This presentation explores the clinical evaluation of dementia and the cognitive assessment tools we use. Profiles of common dementias will be discussed and the associated neuropsychiatric symptoms will be addressed.



**Managing Change in Senior Care (1.5 ADM)**  
*Lou Ann Brubaker*  
**SNF, ADM, Nurse, OPR, SW, Dietary (Studio DE)**

If time has taught senior care anything it is that change is the only constant. From the increasing acuity of assisted living residents and regulatory scrutiny to staffing challenges, the process of change never stops in post-acute care. Success depends on how well leaders guide staff to get from HERE to THERE. Helping your team through the ‘psychological journey’ associated with change is one of an assisted living leader’s most important roles. This program focuses on the strategies that make a remarkable difference— keeping an eye on staff stress, engaging at the right moments, and addressing staff resistance.



**Open Office Hours with KHCA Clinical Consultant Linda Farrar**  
*Linda Farrar*  
**(Kansas Boardroom)**

Do you have SNF regulatory or clinical questions you need answers to? This is your opportunity to get questions answered at Open Office Hours with KHCA Clinical Consultant Linda Farrar.



## BREAKOUT SESSIONS

### Amy Siple

Amy Siple is a national speaker on health care issues that impact older adults and the empowerment of health care givers. She has been serving the primary care needs of residents in long term care as a nurse practitioner for over 23 years. Amy has been appointed by three Kansas Governors to serve on boards and task forces to represent the needs of older adults and currently serves on the Kansas board for Adult Care Home Executives. Amy is a Tedx speaker and a content expert for Project Echo. Under her leadership as President of the Kansas Advanced Practice Nurses Association, Kansas became the 26th state to pass full practice authority for APRNs in 2022.

### Lou Ann Brubaker

Lou Ann Brubaker is a highly accomplished Senior Health Care Consultant, Entrepreneur, and Educator with more than 36 years of success within the post-acute care marketplace. Leveraging extensive experience working with individuals from the C-suite to the front line, Lou Ann is a valuable asset to senior care provider organizations in market strategy, leadership development, occupancy growth, customer service, and board governance. She works with senior care providers throughout the US. Lou Ann is the President and Founder of Brubaker Consulting.

Lou Ann is a highly sought after speaker at both national- and state-level senior care conferences. Most requested topics currently include staff stability, occupancy/mix development, and front-line leadership skills.

She has a remarkably diverse background. Her earliest work included administration of a senior citizen utility assistance program, as well as writing governmental policy. She transitioned an in-house advertising agency of a leading senior care medication distribution systems company to a revenue-generating division, while also directing the company's sales efforts.

Lou Ann holds a B.S. in Public Policy from Kent State University.

She is Past Chair and Past Director of the Board of Trustees for the Beacon Institute, the educational affiliate of the Lifespan Network, Maryland's largest senior care organization. She also served as a nationally elected Director of the Business & Professional Women's Foundation, Washington, DC

### Melissa Schoenberger

Melissa Schoenberger is the Director of Systems & Field Services for the Child Care Licensing Program at the Kansas Department Health and Environment. She has been working in child care licensing for the last 18 years providing support, guidance and solution focused ideas at the local level addressing community needs in a regulatory framework.

### Clint Arndt

Clint Arndt is Owner and Operator of Sunflower Care Homes, LLC in Emporia and Morningstar Care Homes of Baldwin City. His homes live by their mission statement, "Enhancing Life and Excelling in Compassion". With four homes currently open and one set to open by the end of the year in El Dorado, he knows what it truly means to care for memory impaired elderly in the state of Kansas.

His homes are bringing a new vision to home plus facilities. He has integrated childcare within the home to provide enhanced intergenerational activities. This has been beneficial to both the elderly, staff members and the youth served by his homes. Knowing the lack of childcare facilities and elderly facilities in the state of Kansas, this service is a benefit to any community.


Clint is a veteran of the United States Army and has an extensive background in real estate and property management. He is a graduate of Emporia State University. As an alumnus of the KCAL Adult Care Homes Operator Course, he knows first-hand what it takes care for his residents. He and his wife grew up in the Emporia area and have strong ties to the community. They have both had experience with the struggles of memory impairment within their own family and that sparked the passion in them to create these homes. They strive to be advocates for patients and families dealing with the diagnoses and the needs that arise as the disease progresses.

### Ashley McIlvain

Ashley McIlvain is Human Resource Director of Sunflower Care Homes. They are a Home Plus specializing in Alzheimer's Dementia, Parkinson's, and other memory impaired diseases. They have two homes in Emporia and are currently are expanding. Ashley oversees the Child Care Daycare as well. Sunflower Care Homes enjoy their focus on intergenerational experiences by bringing the seniors and children together and watching the magic of them interacting with one another.



**THURSDAY,  
SEPTEMBER 28, 2023  
3:00-4:15 P.M.**




**Admission, Transfers & Discharge in the State Licensed Only Setting (1.5 RC)**

*Joan Hudson*

**AL, HP, OPR, Nurse, SW (Studio AB)**

Admission, Transfer, Discharge including Involuntary discharge. What needs to be in place and what needs to be in your admission agreement. In this session with Joan Hudson, KCAL Consultant we'll look at this from a regulatory point of view but also a resident rights point of view to make functional, working policies. Are you fulfilling the regulatory obligations if you have to transfer or discharge?



**5 Proactive and Reactive Interventions to Better Connect Through Behavioral Expressions (1.5 ADM)**

*Brenda Gurung*

**SNF, ADM, Nurse, SW, AL. HP (Studio C)**



ANTHOLOGY  
SENIOR LIVING

This interactive workshop will escort participants through both proactive and reactive interventions we utilize with residents in our communities. We will incorporate opportunities for roleplays with other participants to practice skills. Additionally, we will provide tools that professionals can utilize with their own residents. This will be an inclusive, welcoming space.



**Achieving Great Customer Service in Care (1.5 ADM)**

*Lou Ann Brubaker (Studio DE)*

**AL, HP, SNF, ADM, OPR, Nurse, SW (Studio DE)**

Residents and families have HIGH expectations of senior care providers. The good news is that there's an easily implemented formula to meeting/exceeding those expectations. When achieved, nearly every other goal also is more easily met, especially occupancy AND staff stability. This program targets the critical elements that define and contribute to customer 'delight'. It describes how to model and embed service excellence within any center's culture and staff's daily efforts.



**AIT Preceptor Meeting (1.5 RC)**

*Steve Hatlestad*

**SNF, ADM (Star Boardroom)**

Are you a current Administrator In Training (AIT) Preceptor or are you interested in becoming one? Come learn what it takes to become a preceptor or come communicate with other preceptors on their experiences. Together you can discuss how you can provide a solid foundation for our future administrators.





### **Joan Hudson**

Joan Hudson is a Registered Nurse Board Certified in Gerontology and a Licensed Nursing Home Administrator with roots in Long Term Care and Assisted Living. Joan worked her way through entry level positions in the beginning of her career serving in housekeeping, dietary, C.N.A., and nursing roles including Director of Nursing, then finally as an administrator of a 56 bed community. Joan transitioned to Assisted Living as a compliance nurse for a large ALF in Topeka where she worked for nearly four years. In December of 2019, she became the Administrator for Interim Home Health and Hospice which currently serves approximately 300 elders from Manhattan to Lawrence, KS. Joan continues her consulting business for state licensed homes as well as serving as the clinical consultant for KCAL. She enjoys sharing her gained knowledge and experience to help others grow in the senior care field.

### **Brenda Gurung**

Brenda Gurung is a credentialed dementia specialist and Forbes Health Advisory Board member. She serves as national Memory Care Specialist for Anthology Senior Living and volunteer community educator for the Alzheimer's Association. She advocates for inclusive spaces and voices.

## **BREAKOUT SESSIONS**

### **Steve Hatlestad**

Steve has over 46 years experience in operating long term care and assisted living communities with a continued passion of delivering innovative care to our frail elders.

For 20 years he worked for Americare Systems, Inc. a privately held provider of Long Term Care and assisted living communities operating in 4 states with over 3,000 residents and 2800 employees. He was the Vice President of the Skilled Division directly responsible for 25 skilled nursing facilities covering Missouri and Kansas with an operating budget over 5.7 million. He was also responsible for overseeing two regional managers and four nurse consultants. Steve retired from Americare in December 2021 and serves as KHCA's AIT Program Consultant.

Before that he worked for Life Care Centers of Americare for four years as the Regional Director of Operations. He was responsible for 19 Skilled Nursing Communities in Nebraska, Kansas and Missouri with over 2800 residents and 2400 employees. He also worked for Horizon Health Care and Manor Health Care. Steve will bring to you the experience and the knowledge to guide you through our AIT program.



### **Wifi Instructions**

1. Settings
2. WiFi
3. Choose Network "Kansas Star Meeting Rooms"
4. Check Box to Accept User Policy
5. Enter Username & Password (Case Sensetive)

**Username: KHCAKCALConvention**

**Password: WeLoveUHC**





**FRIDAY,  
SEPTEMBER 29, 2023  
9:00-9:50 A.M.**



**Data and the Connection to Improving Outcomes, Systems, and Processes for Assisted Living (1.0 ADM)**

*Pam Truscott*

**AL, HP, OPR, Nurse (Studio AB)**

Assisted living providers are tasked with providing the best quality of life, services, and care to residents who reside in them. This dedication to providing quality balances on the ability to learn from experience, collect information, and make improvements. Data is all around us, but often we don't know what to do with it. Data plays a key role in improving outcomes, decreasing falls, and providing person-centered care. This session will be aimed at improving resident and staff outcomes through understanding data collection and analysis, continuous improvement systems, and engagement in the quality journey for sustained results in assisted living.



**Ethics: Truth, Transparency and Trust (1.0 ADM)**

*Christine Jordan*

**AL, HP, SNF, ADM, OPR, Nurse, SW (Studio C)**

A code of ethics provides a framework by which we center ourselves and focus our thinking so that we can, in turn, provide help and guidance to residents, their families, and the staff with whom we work. By adhering to the principles of our ethics, we develop relationships by being transparent and truthful which results in trust. This is essential when working to develop reputation of ourselves, our profession and our facility.



**Medicaid Reimbursement Transition to PDPM, Effective July 1, 2024 (1.0 RC)**

*David Halferty*

**SNF, ADM, OPR, Nurse, SW (Studio DE)**

Dave Halferty from Myers and Stauffer will cover reimbursement, scenarios and timelines for the Medicaid Reimbursement Transition to PDPM Effective July 1, 2024. Other representatives from KDADS and Myers and Stauffer will be in attendance to help answer questions including Sheri Jurad, Trecia Powers and Chris Lewis.



**Open Office Hours with KHCA Clinical Consultant Linda Farrar**

*Linda Farrar*

**(Kansas Boardroom)**

Do you have SNF regulatory or clinical questions you need answers to? This is your opportunity to get questions answered at Open Office Hours with KHCA Clinical Consultant Linda Farrar.



**Pam Truscott**

Pamela Truscott is the Director of Quality Improvement with the National Center for Assisted Living (NCAL). She joined the NCAL family in October 2022 and prior to that worked with the [American Health Care Association \(AHCA\)](#) as the Director of Quality and Regulatory Services. Pam has been actively involved with a variety of educations, tools, and resources since joining the AHCA/NCAL family.

Pam has over 25 years of long-term care experience and shares a passion for growing education and cultivating new leaders in long-term care. She received a Doctor of Nursing Practice degree with a focus on Healthcare Systems Leadership in August 2022 from Chamberlain University and a Master of Science in Nursing degree with a focus in nursing education from Chamberlain College of Nursing in 2014.

Pam is a Registered Nurse and is certified in multiple areas related to long term care. Pam has served as a Silver Examiner and has conducted multiple Bronze and Silver workshops.

**Christine Jordan**

Is a Licensed Master Level Social Worker for the state of Kansas and has over 30 years experience as Director of Social Services Long Term Care. She currently is the Social Work consultant for KHCA. Christine enjoys training others to enhance their skill set.

**BREAKOUT SESSIONS**

**Dave Halferty**

Dave Halferty is currently a senior Manager at the Topeka CPA Firm Myers and Stauffer LC. Myers and Stauffer is a certified public accounting firm dedicated to government health programs. Before moving to his role at Myers and Stauffer, Dave was the Commissioner of Financial and Information Services at KDADS. Dave received his Masters of Business Administration (MBA) from Washburn University.





**FRIDAY,  
SEPTEMBER 29, 2023  
11:15 – 12:30 PM**



**AL Regulatory Networking (1.5 ADM)**

*Joan Hudson, RN-BC, LNHA*

**All providers working in Kansas State Licensed Only Communities (Studio AB)**

Join Joan Hudson, KCAL Clinical Consultant for a State Licensed Only Regulatory and Networking Session. This includes Assisted Living, Residential Health Care and Home Plus. Joan will review the most recent survey findings available from KDADS and facilitate a discussion amongst participants about survey experience. Join the session to learn from each other, get questions answered and talk about the latest trends.



**SNF Networking Session (1.5 ADM)**

*Linda Farrar and Cynthia Pendleton*

**All providers working in Skilled Nursing Facilities (Studio DE)**



Join KHCA Clinical Consultant Linda Farrar and Cynthia Pendleton, KHCA Facility Standards Vice President, for a SNF Regulatory Networking Session. Time will be spent discussing survey trends over the past year. Please join this session to gather information, get questions answered and talk about best practices.



## First Time Attendee?

*Bring your business cards! Ask  
Questions?*

***Dress in layers, as temperatures may vary in meeting rooms.***



## BREAKOUT SESSIONS

### Joan Hudson

Joan Hudson is a Registered Nurse Board Certified in Gerontology and a Licensed Nursing Home Administrator with roots in Long Term Care and Assisted Living. Joan worked her way through entry level positions in the beginning of her career serving in housekeeping, dietary, C.N.A., and nursing roles including Director of Nursing, then finally as an administrator of a 56 bed community. Joan transitioned to Assisted Living as a compliance nurse for a large ALF in Topeka where she worked for nearly four years. In December of 2019, she became the Administrator for Interim Home Health and Hospice which currently serves approximately 300 elders from Manhattan to Lawrence, KS. Joan continues her consulting business for state licensed homes as well as serving as the clinical consultant for KCAL. She enjoys sharing her gained knowledge and experience to help others grow in the senior care field.

### Linda Farrar

Linda is a Registered Nurse, a Licensed Nursing Home Administrator and a Certified Dementia Care Specialist. She obtained her Bachelor of Science in Nursing from the University of Iowa in Iowa City, Iowa. She began her Long Term Care career at a retirement center in Wichita, first as a unit supervisor, then the Director of Nursing position and later as a Licensed Nursing Home Administrator. In June 2011 Linda retired from the full-time duties of administration. Linda's passion is to continue to serve elders and their family members in compassionate, person-directed and centered care. She currently serves as the head of the Kansas Dementia Partnership and serves on the Quality Committee for the Kansas Health Care Association. Linda is also a clinical consultant of the Kansas Health Care Association and the Kansas Centers for Assisted Living.

### Cynthia Pendleton

Cynthia Pendleton is a registered nurse and LNHA. She is a regional nurse consultant for Americare Senior Living. She is also the current Vice President of Facility Standards for the Kansas Healthcare Association. She has been working in skilled nursing for the last 15 years.

**Download the  
KHCA/KCAL App  
to stay up to date  
wherever you go!**

*Available on iOS and Android  
platforms, just search  
"Kansas Health Care"  
on their App Directories.*

**What can you access on the  
KHCA App?**

- Advocacy
- Events
- News
- KCAL
- Education Calendar
- Membership Inquiries
- And MUCH MORE!

Make sure you have your Push Notifications enabled so you don't miss any of the exciting news we have to share!

Available in the App Store & Google Play—  
just search for "Kansas Health Care"

# McKESSON *SILVER SPONSOR*

**When it comes to helping you provide quality care, McKesson Delivers**

McKesson Medical-Surgical delivers comprehensive solutions to help your facility achieve better clinical and business outcomes.

Let us support your business so you can focus on providing the highest standards of quality care.

**Scott Fleet**  
**816.305.7177**  
**[mms.mckesson.com/ltc](https://mms.mckesson.com/ltc)**



**More Products,**  
More Choice



**Distribution**  
You Can Count On



**Solutions**  
to Enhance  
Your Business



**Resources**  
to Support Care



# QAPI Prep

## Translate Data into Action

*Developed by AAPACN, this five-course program trains leaders and teams to provide high-value care and services while positioning your business for continuous growth and sustained performance improvement.*

**Earn CEs:**

Two certificates offering CEs are available upon successful completion.

- 16.21 ANCC CEs
- 18.5 NAB CEs

**Price: \$437**  
**when accessing**  
**through ahcancaLED**

The certification exam is also available under separate registration and fee.

Learn more and become a QAPI Certified Professional (QCP) at [QAPIprep.com](http://QAPIprep.com).



*Delivering Solutions*



# BRONZE AWARD

## WORKSHOP SERIES



November 8 & 15  
1:00 PM to 3:00 PM CT



## DISCUSSIONS

### SESSION 1

Understanding the Baldrige framework.  
Describing the quality award process.  
Review of the organizational profile.

### SESSION 2

Review of the organizational profile.  
Results and feedback.

If your organization has thought about participating in the AHCA/NCAL National Quality Award program, this is your opportunity to complete the Bronze Award application from beginning to end with coaching support along the way from our expert facilitator.

This workshop is about more than an award; besides gaining a better understanding of what examiners are looking for and how to use the award criteria as an improvement tool, you will learn how to use the award process to focus, align, and accelerate your performance excellence efforts - becoming a high-performing organization.

## REGISTRATION

[www.khca.org](http://www.khca.org)





The 2023 Annual Business meeting will be held Friday, September 29, 2023, from 10:00 - 11:00 AM, in the Kansas Star Arena. All members are welcome - and encouraged - to attend the Annual Business Meeting! All members in good standing are eligible to vote, but remember:

***If you wish to receive CE hours for attending you MUST scan the QR Code provided during the meeting. This must be completed before the end of convention.***

*Listen as CEO Linda MowBray and Board President Della Ribordy update members on association business and outline what we've got in store for the rest of 2023 and 2024. Plan to attend - you will not want to miss what this meeting has to offer! The Annual Meeting Packet can be accessed on the **members only** section of our website. If you don't already know the password, email us at [khca@khca.org](mailto:khca@khca.org)*

**TIME TO UPDATE YOUR HEADSHOT!**



KHCA/KCAL is hosting a free Headshot Lounge for Convention attendees.

***The Headshot Lounge will be held on the Trade Show Floor in the Kansas Star Arena, and will be open @ 11:30am - 1:15pm Thursday, September 28th!***



You are encouraged to drop by the Headshot Lounge to get a free professional headshot. The Lounge will be a great opportunity to network and get a new personal photo emailed to you to use for your professional needs and to update your social media accounts. Start practicing your best smile now and be sure to stop by the Headshot Lounge at the Annual Convention!



# 2023 COMMITTEE INFO



Find your seat at the KHCA/KCAL Table!

While KHCA/KCAL greatly appreciates your financial support of our programs and services, of equal importance is your active participation and involvement in Association affairs.

Below is a list of the committees seeking provider volunteers:

- \* **Education:** The objective shall be to develop educational opportunities for staff working in Long Term Care.
- \* **Facility Standards:** The objective shall be to develop and promote culture change, develop and improve facility Standard indicators and Quality Improvement indicators for the membership.
- \* **Government Affairs:** The objective shall be to support and develop legislation and regulations favorable to the residents and providers of long term health care.
- \* **Nursing Advisory Committee (NAC):** The objective shall be to develop continuing education programs for LTC nurses and further LTC's nursing professionalism.

(NOTE: Sales Associate Members may serve on KHCA/KCAL committees in an advisory, non-voting capacity.)

If you are interested in signing up to serve on any of these committees, please stop by the Registration Desk any time during the Convention. We will have sign-up sheets available, and can answer any questions. If you have questions after the Convention ends, please contact us at our office (785) 267-6003 or by email [khca@khca.org](mailto:khca@khca.org).



## NAC Raffle



All proceeds will go toward  
the Nurse Advisory Committee  
**Joan Hamel Scholarship Fund**

1 ticket for \$20, Cash, Check or Credit Cards Accepted.

***December 31, 2023 Chiefs vs Cincinnati Bengals***

2 Tickets and they are Section 121, row 5 seats 3 & 4 and one parking pass. The seats are behind the Chiefs bench, on the 30 yard line.

**Special Thank You Breathe Oxygen & Medical Supply for Donating the tickets !**





## Registration Steps

Step 1: Go to [www.khca.org](http://www.khca.org) and find the Education Drop Down

Step 2: On the Education Calendar, locate “73rd Annual Convention and Trade Show” on September 27th.

Step 3: Follow the prompts to complete your registration!

**Need help? We can talk you through it. Please call or e-mail the KHCA/KCAL office for assistance 785-267-6003 or [khca@khca.org](mailto:khca@khca.org).**

### OPTIONS

### MEMBER PRICING

### NON-MEMBER PRICING

*Per Individual*

*Per Individual*

#### Pre-Conference Session

*Developing Confident Senior Care Managers*

*Not required that you attend Convention to attend Pre-Conference*

Before Sept 13, 2023 - **\$99**

After Sept 13, 2023 - **\$129**

Before Sept 13, 2023 - **\$129**

After Sept 13, 2023 - **\$159**

#### Full Convention - 2 Days

Annual Meeting is held Friday September 30th

Before Sept 13, 2023 - **\$219**

After Sept 13, 2023 - **\$249**

Before Sept 13, 2023 - **\$299**

After Sept 13, 2023 - **\$399**

**\*\*Please note that all invoices must be paid in order to receive continuing education credits for the Convention.**

**CANCELLATION POLICY:** When written noticed is received at least 5 days prior to the event a refund will be given minus an administrative fee of 25% unless otherwise noted. Attendee substitutions are permitted.

Cancellations made within 48 hours of the in-person event will NOT receive a refund. An attendee substitution is recommended.

## HOTEL INFORMATION



The 2023 KHCA/KCAL Convention will be held at the  
**Kansas Star Event Center**  
**777 Kansas Star Dr., Mulvane, KS 67110**



We have rooms blocked (connected to the event center) at the Hampton Inn & Suites, 785 Kansas Star Dr., Mulvane, KS 67110 offering a special rate of **\$109 until all of the rooms in the block are reserved. Breakfast is included in this room rate.**

To reserve your room(s) call (316) 524-3777 Group Code: KHC or go to: [Click here](#)  
**Hotel Room Block Opens August 16, 2023**

**Cancellation Policy:** Individual reservations can be canceled up to 24 hours from arrival without penalty. If less than a 24 hour notice is given, individual may be charged up to one full night's rate.

**Hotel Information:** Check In Time 3 pm, Check Out Time 11 am, Early Check In/Late Checkout: Cannot be guaranteed

**Reserved Space:** KSEC

**Amenities:**

**Breakfast:** Complimentary hot or cold buffet served from 6 am to 10 am.

**Fitness Center:** Access to our 24 hour fitness center is included with each room reservation.

**Dining:** 4 on-site restaurants located through our lobby in the Kansas Star Casino.

**Delivery:** Two (2) Local Pizza restaurants deliver to the hotel.

**Parking:** Complimentary Parking

# MAP TO EVENT CENTER

**KANSAS STAR**

casino ★ hotel ★ event center

**ALL HERE. ALL YOURS.**

**Kansas Star Event Center**

**777 Kansas Star Dr.**

**Mulvane, KS 67110**



**Hampton Inn & Suites**

**785 Kansas Star Dr.**

**Mulvane, KS 67110**



## RECEIVE A FREE T-SHIRT WITH EACH REGISTRATION!

**SPONSORERED BY:**



**Registration must be received by  
September 5th to receive FREE Convention shirt!**



# SAVE THE DATES!

Mark your calendar today for these upcoming dates, including next year's Convention, to be held in September at the Kansas Star Event Center in Mulvane

**November 6-9, 2023**

**DON Bootcamp**

**November/December 2023 - Virtual Adult Care Home Operators Course**

**April 19, 2024 - Lawrence Assisted Living Conference**

**September 25-27, 2024 - Mulvane Annual Convention & Trade Show**



Sponsored By:



## Wifi Instructions

1. Settings
2. WiFi
3. Choose Network "Kansas Star Meeting Rooms"
4. Check Box to Accept User Policy
5. Enter Username & Password (Case Sensetive)

Username: KHCAKCALConvention

Password: WeLoveUHC



# SILENT AUCTION



**Please consider Donating to a Good Cause!**



Take this opportunity to showcase your care home and caregiving in Kansas, don't be afraid to show off! If you or your corporation has something special that you would like to highlight, please let us know...we are accepting all items (not just in baskets!) for this worthwhile cause!

Please contact any of our committee leads to them know if you'll be creating a basket or contributing an exceptional item to the auction! We'll make sure there's enough space.

***All Proceeds go to the Foundation for Aging & Care of Elders in Kansas\*, to be used toward education for Direct Care Staff.***

***Questions? Kristina Clevenger with Auburn Pharmacy—[kclevenger@auburnpharmacies.com](mailto:kclevenger@auburnpharmacies.com)  
Lachelle Peterson with Kansas Mobile Solutions—[lachelle.peterson@ksmobilesolutions.com](mailto:lachelle.peterson@ksmobilesolutions.com)***



## BASKET IDEAS



Bath & Body Works  
Family Fun  
Wine and Cheese  
Golf Lover  
Date Night  
BBQ  
Art Supplies  
Christmas

Dog Lovers  
Sports Theme  
Everything Chocolate  
KU  
KSU  
WSU  
Chiefs  
Starbucks

Rainy Day  
Tailgating  
Kitchen Gadget  
Relaxation  
Italian Night  
Game Night  
Gift Cards  
Car Care

\*The Foundation for Aging and Care of Elders of Kansas, Inc (FACE of Kansas) was established in 2006 to provide a community organization to promote quality care in Kansas adult care homes. FACE of Kansas seeks to improve the quality of care and services and the quality of life for elderly and disabled Americans, through opportunities under which members may exchange ideas and obtain education to improve the knowledge, abilities and standing of the adult care home profession.



**THANK YOU!  
TO THE FOLLOWING SPONSORS...**



HEALTHCARE INFORMATION SYSTEMS / MEDI-BILL SYSTEMS



**MCKESSON**

**KANSAS HEALTH  
ADVANTAGE**



**HEALTHDIRECT**  
PHARMACY SERVICES

**SPONSORS**



MEDICAL LODGES, INC.



**ahcancalED**  
*Delivering Solutions*

**AHCA** **NCAL**  
AMERICAN HEALTH CARE ASSOCIATION NATIONAL CENTER FOR ASSISTED LIVING

# PHM Innovation Lab

**FREE**

Learn the fundamentals of PHM and become versed in different PHM models.

Register and begin: [PHMInnovationLab.com](http://PHMInnovationLab.com)



**ahcancalED**  
*Delivering Solutions*

**AHCA** **NCAL**  
AMERICAN HEALTH CARE ASSOCIATION NATIONAL CENTER FOR ASSISTED LIVING

# Functional Outcomes Improvement

Specialized training to improve functional outcomes, quality, and services.



Learn more and register: [ahcancal.org/funtionaloutcomes](http://ahcancal.org/funtionaloutcomes)

**ahcancalED**

*Delivering Solutions*

**AHCA** **NCAL**  
AMERICAN HEALTH CARE ASSOCIATION NATIONAL CENTER FOR ASSISTED LIVING

# PHI Coaching Supervision<sup>®</sup>

[PHICoaching.com](http://PHICoaching.com)

**PHI** QUALITY CARE  
THROUGH  
QUALITY JOBS



**ahcancalED**

*Delivering Solutions*

**AHCA** **NCAL**  
AMERICAN HEALTH CARE ASSOCIATION NATIONAL CENTER FOR ASSISTED LIVING

# REVENUE CYCLE MANAGEMENT ACADEMY



Securing Payment for Quality Patient Care





See the KHCA/KCAL Team at  
Registration to Purchase

**Documentation Guidelines**

**\$12.00**

**KHCA kcal**  
Caring for Seniors in the Heartland  
www.khca.org 785-267-4003

**AHCA**  
AMERICAN HEALTH CARE ASSOCIATION

**NCAL**  
NATIONAL CENTER FOR ASSISTED LIVING

**\$12.00**

**MEDICATION MANAGEMENT GUIDE**

**FOR KANSAS STATE LICENSED ONLY**

Brought to you by:

**KHCA kcal**  
Caring for Seniors in the Heartland

**LCA MedMen**  
LIFE CARE ASSOCIATION

**KCAL Policies & Procedures**

**\$150**

**ADULT CARE HOME SAMPLE POLICIES & PROCEDURES**

For State Licensed Only Homes in Kansas

Special Thanks to  
KCAL Clinical Consultant Joan Hudson, RN-BC, LNHA for taking the time to create these resources for Adult Care Homes in Kansas.

**ADULT CARE HOME Regulations and Resources**

Resources provided to you by the  
Kansas Centers for Assisted Living

Kansas Statutes and Regulations for the Licensure and Operation of:

- Assisted Living and Residential Health Care
- Home Plus
- Adult Day Care
- Fire Marshal Regulations

Kansas Board of Nursing Practice Act Statutes & Administrative Regulations

- Resident Functional Capacity Screening Manual
- Dietary Guidelines
- Additional Resources

Print date August 2020

**Adult Care Home Regulations**

**\$89**

**LTC Survey Manuals**



**Operator Alumni Pin**

**\$10.00**

**LTC SURVEY MANUAL**

**AHCA**

**Care Plan Guideline**

The Instruction Manual for Quality Care

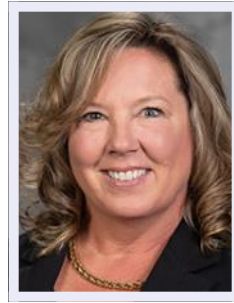
**\$12.00**

**KHCA kcal**  
Caring for Seniors in the Heartland  
www.khca.org 785-267-6003

**AHCA**  
AMERICAN HEALTH CARE ASSOCIATION

**NCAL**  
NATIONAL CENTER FOR ASSISTED LIVING

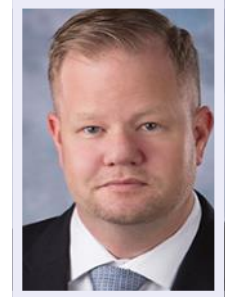
**Required Facility Postings**



*Chairperson of the Board:*  
**Della Ribordy**  
 Americare Systems, Inc.



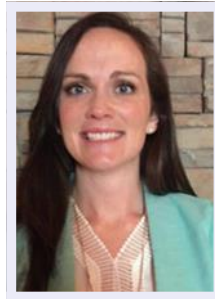
*Immediate Past Chair:*  
**Staci Cardenas**  
 Recover-Care



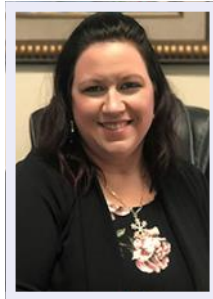
*Vice President/  
 Treasure:*  
**Anthony Johnson**  
 Recover-Care



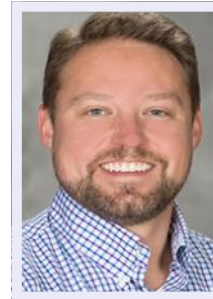
*KCAL Interim President:*  
**Suzie Sexton**  
 Delaware Highlands  
 Assisted Living



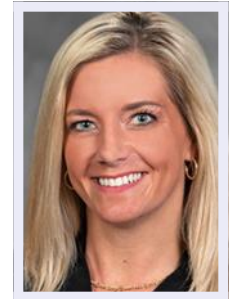
*Facility Standards VP*  
**Cynthia Pendleton**  
 Americare Systems, Inc.



*Education VP:*  
**Melanie Butler**  
 Shawnee Gardens  
 Healthcare and Rehab  
 Center



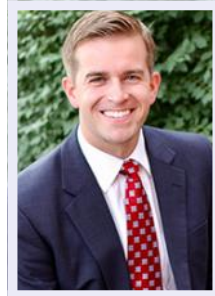
*Government Affairs:*  
**Levi Davis**  
 Prairie Ridge Health &  
 Rehabilitation



*Membership VP:*  
**Kendal Kappeler**  
 HMG Healthcare, LLC



*Independent Owners VP:*  
**Angela Moore**  
 Sharon Lane Health  
 Services



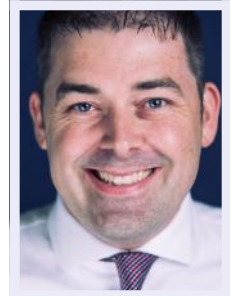
*Multi-Facility VP:*  
**Kevin Crowley**  
 Diversicare



*Not-for-Profit VP:*  
**Tammy O'Donnell**  
 Ross Hall



*Nurse Advisory  
 Committee Chair:*  
**Teresa Coover**  
 Medicalodges, Inc



*District 1 VP:*  
**Brian Barbeau**  
 Axiom HealthCare  
 Services



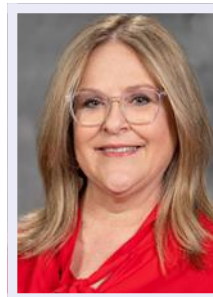
*District 2 VP:*  
**Travis McBride**  
 Medicalodges, Inc.



*District 3 VP:*  
**Ben Leiker**  
 The Healthcare Resort  
 of Topeka



*District 4 VP:*  
**Rodney Whittington**  
 Advena Living



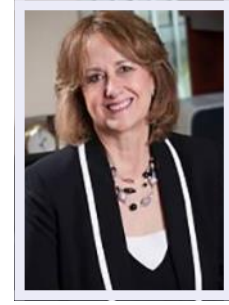
*District 5 VP:*  
**Tricia Phillip**  
 Axiom HealthCare  
 Services



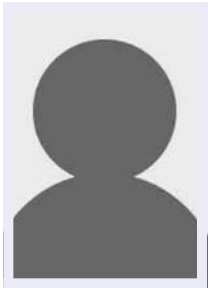
*District 6 VP:*  
**Julie Diehl**  
 Frontline Management



*Interim President*  
**Suzie Sexton**  
Delaware Highlands  
Assisted Living



*Immediate Past Chair:*  
**Denise German**  
Gran Villas Assisted Living  
Communities



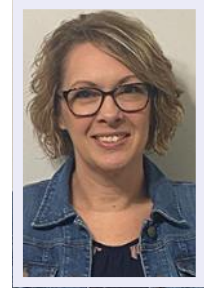
*Vice President*  
**Formally Suzie Sexton**



*Secretary/Treasurer*  
**Brett Pu**  
Brookdale Rosehill



*District 1 VP*  
**Miles Nease**  
Mission Chateau Senior Living  
Community



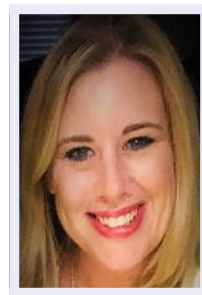
*District 2 VP*  
**Lisa Johnson**  
Emporia Place



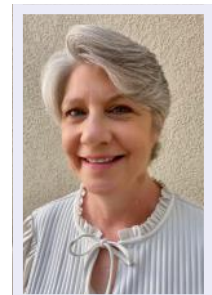
*District 3 VP*  
**Shane Horsch**  
Oak Creek Senior Care



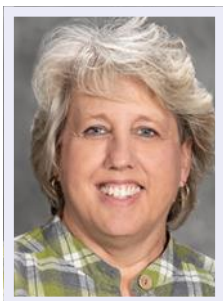
*District 4 VP*  
**Joye Gfeller**  
Brookdale Salina Kirwin and  
Brookdale Topeka



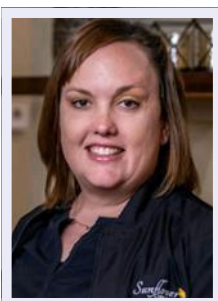
*District 5 VP*  
**Jennifer Scheck**  
Wellsprings of Wichita LLC



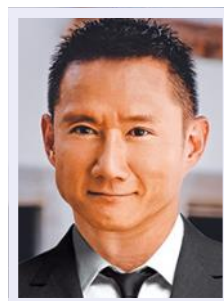
*District 6 VP*  
**Juli Hickenbottom**  
Brookdale Senior Living



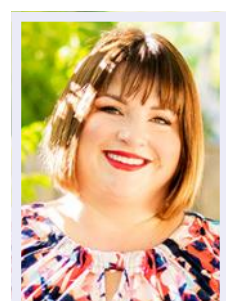
*District VP Coordinator*  
**Shelley Gromer**  
Guest Homes Estates



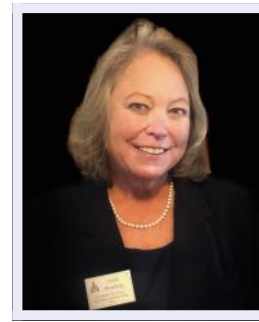
*Home Plus VP*  
**Lori Owen**  
Sunflower Care Homes, LLC



*Member At Large*  
**Jeremy Whitt**  
Delaware Highlands Assisted  
Living



*Member at Large Home Plus*  
**Kasey Breidenthal**  
Comfort Care Homes, Inc.



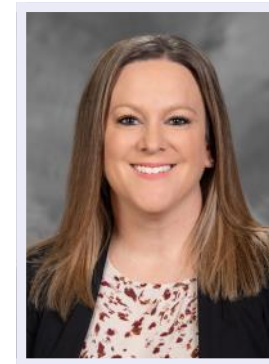
**Linda MowBray**  
President / CEO  
[lmowbray@khca.org](mailto:lmowbray@khca.org)

Linda joined KHCA/KCAL as Education Director in October 2001. Previously, she served 14 years as Social Services Director at a skilled nursing center. In April 2013, she was promoted to Director of the Kansas Center for Assisted Living, working closely with the state licensed only homes on regulatory issues, compliance, reimbursement, KanCare and special projects. In January 2020, Linda was selected as KHCA/KCAL's President and CEO. Linda's Bachelor's degree is from Washburn University in Topeka, and she retains her registered Operator status.



**Polly Berkley**  
VP of Operations and Education  
[pberkley@khca.org](mailto:pberkley@khca.org)

Polly joined the KHCA/KCAL staff in January of 2014 after spending 13 years in the Corporate Events world. Polly has a Bachelor of Science degree in Sociology with a minor in business from Emporia State University and is a Registered Adult Care Home Operator. She currently serves on the AHCA Long term care meeting planner society board. As well as manages daily operations of the Association. She takes pride in organizing and planning valuable education events for providers across the state of Kansas.



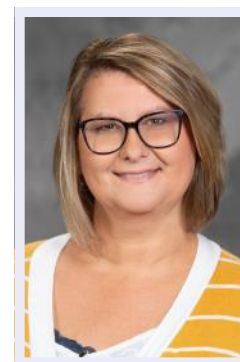
**Jennafer Sumner**  
Director of Membership  
[jsumner@khca.org](mailto:jsumner@khca.org)

Jennafer joined KHCA/KCAL in July of 2013 with 11 years of healthcare experience, seven of which were business related. After a year and a half of serving as the Director of Finances for KHCA/KCAL, in February 2015 she transitioned to Director of Membership. Jennafer is a Registered Adult Care Home Operator and is the association lead for member communications and recruitment.



**Kristin Plantz**  
Director of Finances  
[kplantz@khca.org](mailto:kplantz@khca.org)

Kristin joined the KHCA/KCAL staff in February 2015, with more than eight years of accounting experience. She earned her Bachelor's degree in Accounting from Emporia State University. Kristin is a Registered Adult Care Home Operator and is essential to the financial management of both KHCA and KCAL.



**Teresa Keating**  
Special Programs Coordinator  
[tkeating@khca.org](mailto:tkeating@khca.org)

Teresa joined the KHCA/KCAL staff in April 2021 with 20 years of association experience, with nine years of that being health care related. Teresa is a Registered Adult Care Home Operator and is the Association lead in our newest education endeavor the KHCA Administrator In Training (AIT) Program.