KHCA DON Boot Camp – AGENDA

For LTC Nurses, By LTC Nurses

November 10-12, 2026

K-State Olathe Campus

Tuesday, November 10, 2026

8:15	Welcome and Introductions, **Polly Berkley, KHCA/KCAL VP Operations & Education**
8:30 – 9:45	The role of the DON and establishing connections between DON's management and leadership responsibilities. **Teresa Coover, Cynthia Pendleton and Michelle Novotny** (1.5 contact hours)
9:45	BREAK
10:00-11:15	The DON's role in overseeing the Resident Assessment Instrument (RAI) process, specifically the Minimum Data Set (MDS) component. **Cynthia Pendleton** (1.5 contact hours)
11:15- 12:05	Scheduling 101 – What are your options? **Teresa Coover, Jen Reutlinger, Cynthia Pendleton, Michelle Novotny** (1.0 contact hours)
12:05- 1:00	Lunch Sponsored by Smith+Nephew
1:00 – 2:15	The Relationships between the Medical record, the MDS, and the Quality Measures. Understanding IQies & the IQies System plus SNF Validation and PBJ. **Cynthia Pendleton** (1.5 contact hours)
2:15	BREAK
2:30 – 3:45	Understanding how and when to use Critical Element Pathways in the survey preparation process. **Teresa Coover, Cynthia Pendleton, Michelle Novotny** (1.5 contact hours)
3:20 – 3:45	Submitted Questions and wrap up for the day.

Wednesday, November 11, 2026

8:30 -9:45	Quality in Action: How DONs Lead the QAPI Process, **Teresa Coover** (1.5 contact hours)
9:45	BREAK
10:00-11:15	Key clinical data utilized to monitor performance and using clinical data to drive improvement. **Cynthia Pendleton and Tasha Dorsey** (1.5 contact hours)

11:15-12:30 The DON's Role in preparing for survey – **Lindy Johnson** (1.5 contact hour)

12:30 – 1:30 Lunch Sponsored by: MEDICALODGES, INC. 100% Employee Owned

1:30 – 2:30 Balancing Care and Cost: The DON's role in budget Management - **Michelle Novotny** (1.0 contact hour)

2:30 – 2:45 BREAK

2:45 – 3:30 DON at the Core: Steering Restorative Care for Better Outcomes - **Laura Peterson** (1.0 contact hour)

3:30 – 4:30 Listening for Leaders; An activity focused on different listening and learning styles - **Laura Peterson** (1.0 contact hour)

Thursday, November 12, 2026

8:30 – 9:20 Leading with Impact – A roundtable on the Core Responsibilities of Directors of Nursing – Amber Opdyke, Tracy Johnson, Mirande Rutledge
(1.0 contact hour)

9:20 – 9:45 BREAK

9:45 – 10:05 CMS Regulatory documents and resources that govern Medicare and Medicaid facility licensing and state regulatory documents - **KDADS, Dawne Altis, Jessica Patterson and Lori Mouak** (1.0 contact Hours)

10:05 – 11:00 The federal survey process and the state survey process including IDR process. Q & A from the floor and anonymously via QR Code – **KDADS, Dawne Altis, Jessica Patterson and Lori Mouak** (1.0 contact Hours)

11:00 – 11:15 BREAK

11:15 – 12:30 Comparisons of the different payment model effecting nursing department function, managed care organizations (Medicare, Medicare Advantage, Medicaid, alternative payment organizations – **Shannon Lager** (1.5 Contact Hours)

12:10-1:15 LUNCH – Sponsored by: Guardian® Pharmacy Services

1:15-2:05 Building a Culture of Quality – **Bryan Dillon** (1.0 contact Hour)

2:05-2:15 BREAK

2:15-3:05 Final Q & A including submitted questions (1.0 contact hour)